

## Asia’s Top Companies Recognized at the 2018 Frost & Sullivan Asia-Pacific Best Practices Awards

**Singapore, 27 November 2018** – Frost & Sullivan honored Asia’s leading companies at its 11<sup>th</sup> annual Asia-Pacific Best Practices Awards banquet held on 27 November at the Shangri-La Hotel Singapore.

Mr. Shivaji Das, Partner & Asia-Pacific Managing Director at Frost & Sullivan noted that the annual awards was held to honor and recognize companies that have pushed the boundaries of excellence in Asia-Pacific.

“We are delighted to highlight best practices and honor companies that have delivered excellence in their respective industries. Through this recognition, Frost & Sullivan hopes that the companies will continue to excel and spur them to further achievements,” he added.

The recipients of the annual Frost & Sullivan Asia-Pacific Best Practices Awards were identified based on in-depth research conducted by Frost & Sullivan's analysts. The award categories offered each year are carefully reviewed and evaluated to reflect the current market landscape and include new emerging trends.

The nominated companies were then evaluated on a variety of actual market performance indicators which include revenue growth; market share and growth in market share; leadership in product innovation; marketing strategy and business development strategy.

*Frost & Sullivan congratulates all the recipients of the 2018 Asia-Pacific Best Practices Awards.*

<b>GLOBAL</b>	
2018 Global Halal Glove Company of the Year	KOSSAN RUBBER INDUSTRIES BHD
2018 Global Medical Glove Technology Innovation Award	SMART GLOVE HOLDINGS
2018 Global API Manufacturing (Oligonucleotide) Growth Excellence Leadership Award	ST PHARM
2018 Global Integrated Drug R & D Services Competitive Strategy Innovation & Leadership Award	WUXI APPTec
<b>ASIA-PACIFIC</b>	
2018 Asia-Pacific OSS/BSS Vendor of the Year	AMDOCS
2018 Asia-Pacific Home Water Treatment Company of the Year	AMWAY
2018 Asia Pacific Outbound Systems Market Share Leadership Award	ASPECT SOFTWARE (ASIA PACIFIC) PTE LTD

2018 Asia-Pacific Contact Center Applications Growth Excellence Leadership Award	ASPECT SOFTWARE (ASIA PACIFIC) PTE LTD
2018 Asia-Pacific CRO Customer Value Leadership Award	COVANCE INC
2018 Asia Pacific Renewable Inverter Product Line Strategy Leadership Award	DESTIN POWER INC
2018 Asia-Pacific E-Commerce Logistics Service Provider of the Year	DHL eCOMMERCE
2018 Asia-Pacific Customer Experience System Integrator of the Year	DIMENSION DATA ASIA PACIFIC
2018 Asia-Pacific Demand-Side Management Growth Excellence Leadership Award	GRIDWIZ, INC.
2018 Asia Pacific Process Safety Systems Industry Growth Excellence Leadership Award	HIMA
2018 Asia-Pacific Self-Service Contact Centre Application Vendor of the Year	HUAWEI
2018 Asia-Pacific Telecom Equipment Vendor of the Year	HUAWEI
2018 Asia-Pacific AMI Solutions Company of the Year	ITRON INC
2018 Asia Pacific Secondary Battery Technology Innovation Award	JENAX INC.
2018 Asia Pacific Facilities Management Company of the Year	JLL
2018 Asia-Pacific Logistics Service Provider of the Year	KERRY LOGISTICS NETWORK
2018 Asia-Pacific Road Transportation Service Provider of the Year	KERRY LOGISTICS NETWORK
2018 Asia-Pacific Omni-Channel Logistics Service Provider of the Year	LF LOGISTICS
2018 Asia-Pacific Warehouse Service Provider of the Year	LF LOGISTICS
2018 Asia-Pacific Logistics Facilities Developer of the Year	MAPLETREE LOGISTICS TRUST MANAGEMENT LTD
2018 Asia-Pacific Clinical Trial IT Solutions Provider of the Year	MEDIDATA SOLUTIONS
2018 Asia-Pacific Biotech CRO Company of the Year	NOVOTECH, THE ASIA PACIFIC CRO
2018 Asia-Pacific Cloud Contact Center Service Provider of the Year	ORANGE BUSINESS SERVICES
2018 Asia-Pacific Cloud UC Growth Excellence Leadership Award	ORANGE BUSINESS SERVICES
2018 Asia-Pacific Data Communication Service Provider of The Year	ORANGE BUSINESS SERVICES
2018 Asia-Pacific Data Center Infrastructure Service Provider of the Year	SCHNEIDER ELECTRIC
2018 Asia-Pacific UPS Competitive Strategy Innovation and Leadership Award	SCHNEIDER ELECTRIC
2018 Asia-Pacific Liquid Chromatograph - Mass Spectrometry New Product Innovation Award	SHIMADZU
2018 Asia Pacific Bottled Water Company of the Year	SPRITZER

2018 Asia-Pacific Property Development Competitive Strategy Innovation and Leadership Award	SUNWAY BERHAD
2018 Asia-Pacific Managed UC Services Provider of the Year	TATA COMMUNICATIONS
2018 Asia Pacific Smart Utility Communications Platform Company of the Year	TRILLIANT HOLDINGS INC
2018 Asia Pacific Customer Contact Optimization Solutions Vendor of the Year	VERINT SYSTEMS
<b>SOUTHEAST ASIA</b>	
2018 Southeast Asia Unified Communications System Integrator of the Year	DIMENSION DATA ASIA PACIFIC
2018 Southeast Asia Managed Security Service Provider of the Year	TRUSTWAVE, A SINGTEL COMPANY
<b>COUNTRY</b>	
2018 Australia Customer Contact Outsourcing Service Provider of the Year	STELLAR
2018 Cambodia Mobile Data Service Provider of the Year	SMART AXIATA CO., LTD
2018 Cambodia Mobile Service Provider of the Year	SMART AXIATA CO., LTD
2018 Indonesia Healthcare IT Company of the Year	PT. QPRO SUKSES MANDIRI
2018 Indonesia Smart City infrastructure Service Provider of the Year	LINTASARTA
Excellence in Customer Experience - Telecommunications Industry Indonesia - Overall Experience	PT TELEKOMUNIKASI SELULAR
Excellence in Customer Experience - Telecommunications Industry Indonesia -Online Experience	PT TELEKOMUNIKASI SELULAR
2018 Japan Managed Security Service Provider of the Year	NRI SECURETECHNOLOGIES
2018 North American Artificial Intelligence for Aging Research and Drug Development Technology Innovation Award	INSILICO MEDICINE , INC.
2018 Philippines Contact Center System Integrator of the Year	DTSI GROUP
2018 Philippines Cloud Infrastructure Service Provider of the Year	GLOBE TELECOM
2018 Philippines Data Center Service Provider of the Year	GLOBE TELECOM
2018 Philippines Facilities Management Customer Value Leadership Award	FPD ASIA PROPERTY SERVICES, INC.
2018 Philippines Property Development Growth Excellence Leadership Award	SM PRIME HOLDINGS, INC.
2018 Singapore Data Center Competitive Strategy Innovation & Leadership Award	SINGTEL
2018 Singapore Managed Security Service Provider of the Year	TRUSTWAVE, A SINGTEL COMPANY
2018 Singapore Mobile Wallet Platform Growth Excellence Leadership Award	MATCHMOVE PAY
2018 Singapore Wholesale Colocation Data Center Service Provider of the Year	KEPPEL DATA CENTRES
2018 South Korea Managed Security Service Provider of the Year	AHNLAB
2018 Taiwan Data Center Service Provider of the Year	CHUNGHWA TELECOM

2018 Taiwan Mobile Service Provider of the Year	CHUNGHWA TELECOM
2018 Vietnam Hospital of the Year	HOAN MY MEDICAL CORPORATION
2018 China Contact Center Outsourcing Growth Excellence Leadership Award	TELEPERFORMANCE CHINA

**About Frost & Sullivan**

Frost & Sullivan, the Growth Partnership Company, works in collaboration with clients to leverage visionary innovation that addresses the global challenges and related growth opportunities that will make or break today's market participants. For more than 50 years, we have been developing growth strategies for the global 1000, emerging businesses, the public sector and the investment community. Is your organization prepared for the next profound wave of industry convergence, disruptive technologies, increasing competitive intensity, Mega Trends, breakthrough best practices, changing customer dynamics and emerging economies? Contact Us: [Start the discussion](#)

**Media Contact**

Melissa Tan  
 Corporate Communications – Asia-Pacific  
 Phone: +65.6890.0926  
 Email: [melissa.tan@frost.com](mailto:melissa.tan@frost.com)